

(Type name of presenter)

(Title, Department

Date, Who you're addressing)





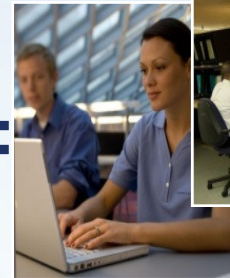
MSA Overview

Mission Support Contract

Provides essential services to the DOE and the other Hanford contractors to support their environmental cleanup efforts

First Hanford contract to provide:

- One source for site-wide services
- Portfolio Management services



Build the Plan



- Business Case Development
- Budgetary Planning & Scheduling
- Project & Portfolio Management
- Enterprise Status & Decision Making

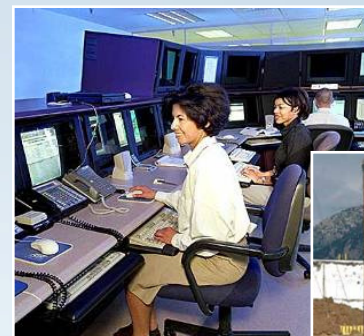
We measure our success by our customers' success



MSA Overview

MSA Work Scope

- Safety, Security and Environment
- Site Infrastructure and Utilities
- Site Business Management
- Information Management
- Portfolio Management





MSA Overview

MSA Values



- A culture of safe and secure operations
- An ethos of integrity and ethical behavior
- An attitude of excellence in customer service
- A mentality of continuous learning and improvement



MSA Overview

Our Mission Support Alliance



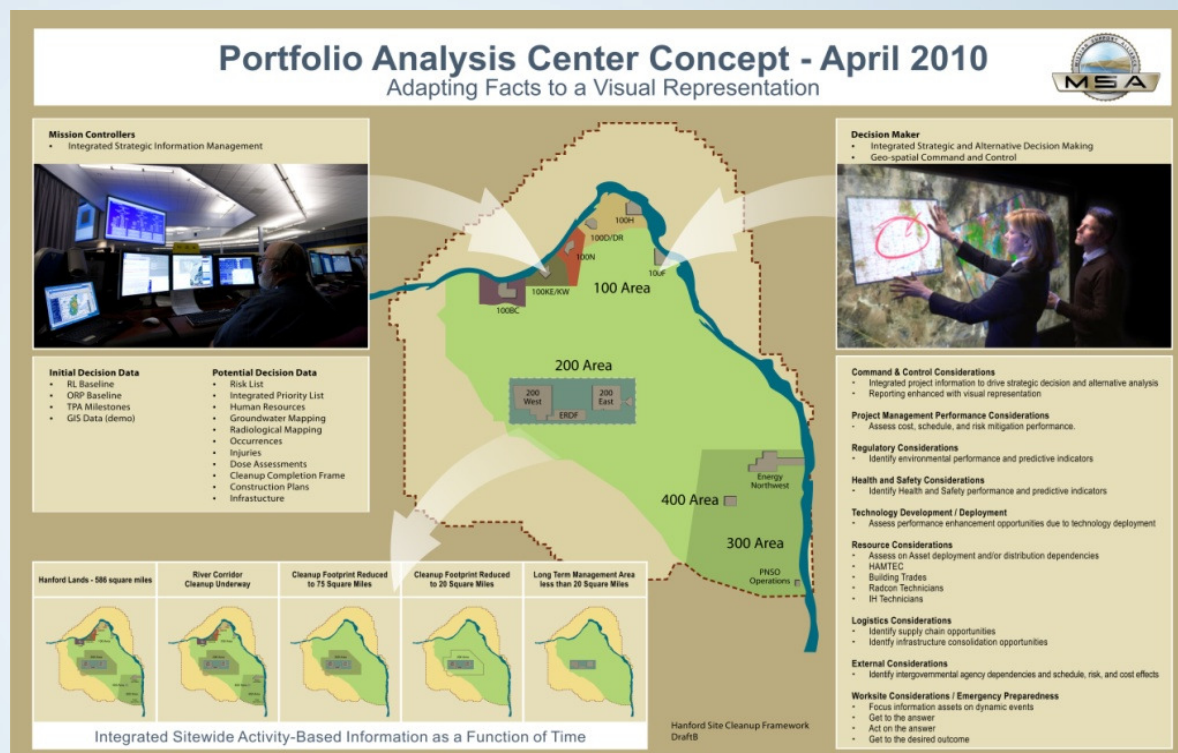


MSA Overview

Facilitating Cleanup and Integration *Portfolio Management Capabilities*

Site-Wide, Integrated Planning and Performance Analyses

- Integrated Hanford Lifecycle Cleanup Plan
- Portfolio Analysis Center





MSA Overview

Commercial Services Approach

Service Delivery Model

- Project Liaisons
- Mission Service Desk
- On-line Service Catalog
- Service Delivery Documents





MSA Overview

Support Site Contractors' ARRA Activities

- **HAMMER**
 - Site-wide training services
 - New site-wide safety program
- Implementation
- **Increased service levels in all functional areas**



Thank you.
Questions?

